NSW GOVERNMENT

GET READY NSW

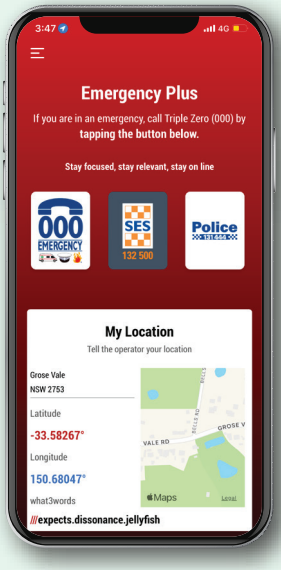
Emergency Plus

How to navigate Emergency Plus

Emergency Plus allows you to accurately communicate your precise location to emergency services and NSW Police.

The ‘what3words’ feature lets emergency services know your exact location quickly and accurately. To use ‘what3words’ in an emergency, tell emergency services the three words that appear in the bottom left of your phone screen.

Learn the key features so you know what to do in the event of an emergency.



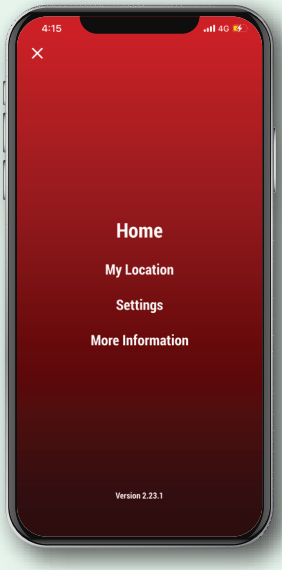
Step 1

Download the Emergency Plus app and open.

When the app opens, it will show a screen that features your precise location. (Note, Emergency Plus requires access to your location. Check device settings to ensure the app has access.)

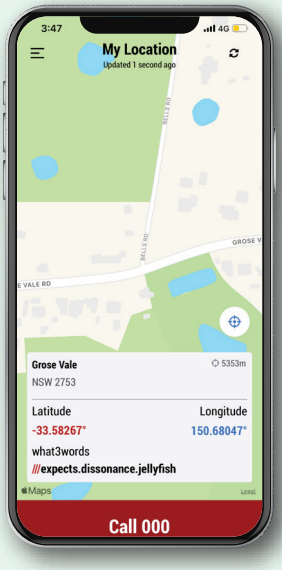
You simply tap which service you require from this screen - Triple Zero (000), State Emergency Services or Police.

Your location details are on the bottom of the screen for you to provide the ‘what3words’ address to emergency services.



Step 2

After tapping on the small menu (three lines) in the top left corner, you can select My Location, Settings and/or More information.



Step 3

When selecting My Location, your exact location will appear on a map using your latitude and longitude coordinates.

Your ‘What3Words’ address provides your exact location when speaking to emergency services.

You can also call Triple Zero (000) directly in this section.

IOS

Download on the App Store

Android

GET IT ON Google Play

Being prepared is in your hands

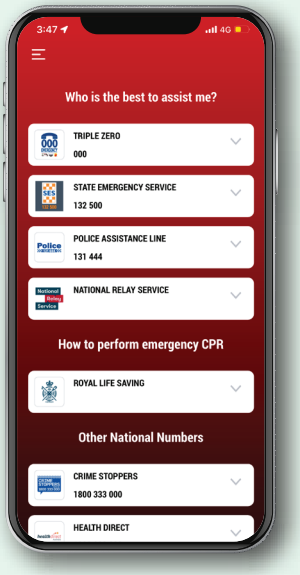
NSW GOVERNMENT

GET READY NSW



Step 4

When selecting Settings, you can increase the size of the GPS numbers on the map.



Step 5

When selecting More information, you will find a list of other useful national numbers you can call directly from the app.

Tap on the downwards arrow to reveal the number.

Important:

Combine app usage with other information channels including websites, local radio, social media, emergency service updates and personal observations to make informed decisions during a natural disaster.

Remember that during emergencies data and power services may become unstable.

Scan the QR code or visit nsw.gov.au/GetReadyNSW

Being prepared is in your hands